The Epidemic of Corruption in Health Services

by

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The Epidemic of Corruption in Health Services National Level

- Transparency International India & ORG-MARG Research Pvt Ltd - An empirical study
- Most Corrupt: Police    Least Corrupt: Telecom
- East: Health is most corrupt
- North, South & West: Police is most Corrupt
- Health & Power Sector have maximum impact on society
The Epidemic of Corruption in Health Services National Level

- Health: Perceived to be 2nd most corrupt sector
- Maximum interaction with the public - 8%
- Maximum impact on society - 8.1 Crores of people
- Health Contributes highest: 7,578 Crores out of 26,728 Crores - 40%
- Payment of Money through hospital staff
- Money demanded from 25% - South 38%
- Doctors: 77%    Hospital Staff: 67%
The Task Force constituted by the Chief Minister
GO No HFW 545 CGM 99, Bangalore dt.14-12-1999

The terms of reference were to make recommendations for:

- Improvement of Public Health;
- Stabilization of the population;
- Improve management and administration of the Department;
- Changes in the education system covering both Clinical and Public Health.

And to monitor the implementation of the recommendations.
Task Force on Health and Family Welfare
Final Report

12 Major Issues of Concern

- Corruption
- Neglect of Public
- Distortions in Primary Health Care
- Lack of Focus on Equity
- Implementation Gap
- Ethical Imperative
Task Force on Health and Family Welfare
Final Report

12 Major Issues of Concern

- Human Resource Development
- Cultural Gap and Medical Pluralism
- From Exclusivism to Partnership
- Ignoring the Political Economy of Health
- Research
- Growing Apathy in the System
History of Karnataka Lokayukta

- Mysore State Vigilance Commission, 1965
- Karnataka Lokayukta Act, 1984
- Karnataka Lokayukta Rules, 1985
- Amendment to Karnataka Lokayukta Act, Sept. 1986
- Prevention of Corruption Act, 1988
Karnataka Lokayukta Act

The public servants who are covered by the Act include:

- Chief Minister
- Ministers and Members of the State Legislature
- All Officers of the State Government
- Chairman, vice-Chairman of Local Authorities, Corporations.
- Persons in the service of Local Authorities, corporations, Societies registered under the societies Registration Act, Co-operative Societies and Universities established by or under any law of the Legislature.
Karnataka Lokayukta Progress

- Honb’le Lokayukta visited all the 27 districts in Karnataka
- Visits with prior intimation
- Visited District hospitals, SC/ST hostels, Anganwadis, Remand homes, Municipalities, Treasury offices, Taluka and District offices
- Grievance Redressal through public hearing 100-180 cases
Control of Corruption

- Kundapura Taluka Hospital – Doctor was made to return bribe amount Rs.2000/-
- Remand Home at Koppal – 15 young boys were locked up and tortured were released
- Bangalore City Corporation
  - Petrol Bunk Scam – 5 crores
  - Road Asphalting Scam – 40 lakhs
- RTO office – 2 lakhs bribe amount
- Sub-Registers office at Bangalore seized Rs.70,000 bribe amount
- City Municipal Councils scam – 270 crores
Control of Corruption

- Agriculture produce Marketing Society, Bangalore seized Rs.50,000 bribe collected from farmers
- Medical Education – bribe taken by Professor of P&SM from 64 students, Rs. 2500 each
- A retired teacher to get Rs.50,000 arrears was demanded Rs.15,000/- bribe – trapped
- Medical equipment purchase scandal – 12 crores
- Government Medical Stores – Drugs purchase – 50 crores
- Drugs Control Department - Spurious drugs
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Corruption in Hospitals

Corruption in service delivery by the following:

- Ayaas/ward boys
- Contract workers
- Technicians
- Administrative Staff
- Nurses
- Pharmacist
- Doctors
- Specialists
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Corruption in Hospitals

Various forms of Corruption by Doctors and Para Medical Staff:

- Private practice
- Nursing Homes (owned by spouses, relatives & business partners)
- Referrals to Private Hospitals
- Owning Pharmacies
- Blood Banks
- Excess of assets over income
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Corruption in Hospitals

For the following Services

- Admission
- Issuing Medical certificates
- Laboratory
- X-ray, Scanning
- Transporting patients
- Referrals
- Medical & Surgical emergency services
- Elective Surgeries
- Deliveries
- Postmortem
- Blood Transfusion
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- Corruption in Civil Works

- **Drugs Control Department**: Issuing licenses, Quality testing, Drug price control, Blood Banks

- Corruption in procurement & distribution of Drugs & Equipments
  - Indenting - specifications
  - Tender & Rate Contract
  - Bribes for issuing stock certificates & payment
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Corruption in Administration: at offices of District Health, Directorate & Secretariat for the following

- Recruitment & Postings,
- Transfers & Promotions
- Sanctioning Leave, Medical reimbursement
- Monitoring Private Practice & Absenteeism
- Suspension and Reinstating
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Corruption in Medical Education

- Sanctioning New Colleges - Medical, Nursing & ISM&H
- Increasing seats of Nursing Colleges
- Admissions
- Examination: bribes for examiners - Undergraduate & PGs
- Recruitment of Teaching Staff
- Registration in KMC.
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Reforms for Good Governance in Health

• Proactive Lokayukta
• Consumer Forum
• Transparency Act
• Right to Information Bill
• Training in Health & Hospital management.
• HMIS & e-Governance
• Hospital & Health Committees
Prevention of Corruption

- Peoples Movement:
  - Bottom up process
  - Peoples forum to prevent and fight corruption
  - Net working of people with Integrity
  - Promote Values - Value based education
  - Making use of Right to Information Bill And Transparency Act
  - Citizens Charter
  - Electoral Reforms
THANK YOU